







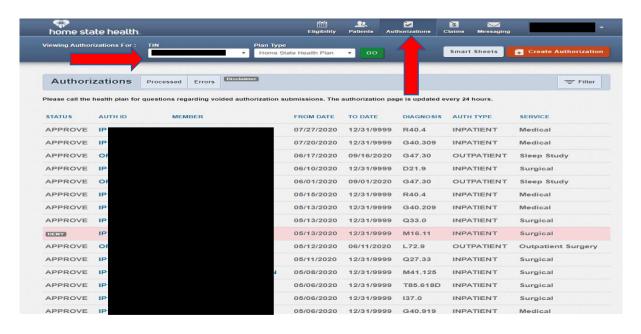


04/29/2020

Prior Authorization Extension Due to COVID-19

Thank you for your ongoing partnership with Home State Health, Ambetter from Home State Health, and Allwell from Home State Health. Due to COVID-19, we realize certain services/procedures that were previously authorized as medically necessary were not performed. Because of this, we will be extending timeframes for certain authorizations. If you were issued an approved authorization which included a service date of March 1, 2020 or after where the services were not rendered, please check our portal to see if the authorization has been extended to an updated end date of September 30, 2020. Our team is actively working to update our systems to show the extension dates by May 15, 2020.

- Unit counts will not be changed. If you would like to request additional units please submit a prior authorization request through the normal authorization process.
- Please continue to notify us when a member has been admitted to the hospital for a scheduled surgery/procedure
- We will not be mailing new approval notifications. Please use our provider portal to view authorizations, status and updated end dates.
- Therapy and Imaging authorizations cannot be viewed on our portal but they have been issued extension dates. To view extension dates for therapy and imaging please go to NIA's secure portal at https://www1.radmd.com/radmd-home.aspx.
- ➤ A listing of the service/procedure types that have been extended can be found on our website: https://www.homestatehealth.com/providers/coronavirus-information.html



Contact Provider Partnership:

HomeStateHealth.com
Allwell.HomeStateHealth.com
Ambetter.HomeStateHealth.com

Home State: 1-855-694-4663

MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711 Ambetter: 1-855-650-3789 TTY/TDD: 1-877-250-6113