Do you need a ride?
We'll help you get there.

home state health.
Your MO HealthNet Managed Care Health Plan

Show Me Healthy Kids
MANAGED BY HOME STATE HEALTH

As a member of Home State Health, we want to make sure you get the quality care you need.

If you have MO HealthNet (Medicaid) Managed Care benefits from Home State Health and are eligible for the transportation benefit,* you can use Rideshare, such as Lyft or Uber, to get to and from your doctor appointments, lab tests, therapy appointments and any other non-emergency medical appointment.

Uber
lyft

Rideshare delivers short wait times, outstanding service, ride tracking and better access to healthcare services.

*To check if transportation is available for a service or appointment, in your area, call member services:
• Home State: 1-855-694-HOME (4663) (TTY 711)
• Show Me Healthy Kids: 1-877-236-1020 (TTY 711)

TO ARRANGE A RIDE OR REQUEST MILEAGE REIMBURSEMENT*

1 Call to schedule with MTM transportation directly at their 24/7 line **1-866-455-2097**

OR

2 Book online at **mtm.mtmlink.net**

OR call:

• Home State: 1-855-694-HOME (4663) (TTY 711)

• Show Me Healthy Kids: 1-877-236-1020 (TTY 711)

Monday through Friday from 8am to 5pm

*Mileage reimbursement must be submitted to MTM within 60 days.

This benefit is for **non-emergency transportation** use only.

You can schedule **same-day transportation** for visits with your Primary Care Physician (PCP), OB visits for pregnant members and 7-day Behavioral Health Follow up after hospital stay.

For same-day transportation, please call at least 2 or 3 hours ahead of time before your appointment.

For all other appointments, **please call 3 days before to arrange a ride.**

If you have an emergency, call 911, and/or go to the nearest emergency department, even if it is not in the Home State Health network.
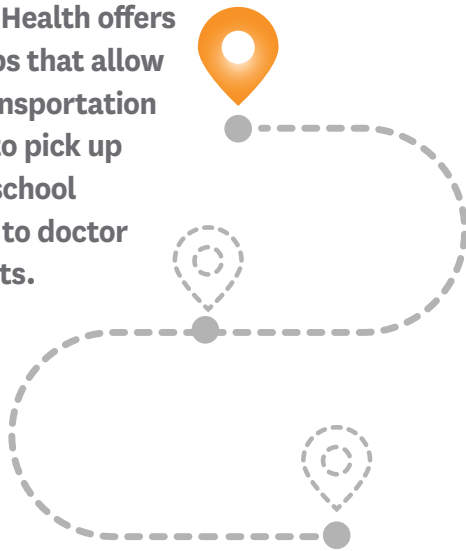
HomeStateHealth.com

If you need assistance with transportation* to your healthcare appointments—we can help!
*For our members receiving transportation as a covered benefit.

We can arrange non-emergency medical transportation to the many medical and health services that Home State Health covers.

Multiple Stops

Home State Health offers multiple trips that allow a parent transportation from home to pick up children at school and then on to doctor appointments.

CALL 3 DAYS BEFORE THESE APPOINTMENTS TO ARRANGE A RIDE:

- Alcoholics Anonymous meetings
- Childbirth classes
- Community Resources (i.e. clothing drive, utility assistance, food pantry, shelter)
- Counseling
- Daycare
- Eye exams
- Education/Trade School
- Grocery Store
- Hospital visitations
- Job Interview
- Other healthcare appointments
- Pharmacy
- Various therapies
- WIC appointments
- Work

If you, or someone you're helping, has questions about Home State Health, you have the right to get help and information in your language at no cost. American Sign Language interpreter services are available as well. For Show Me Healthy Kids interpreter services, call 1-877-236-1020 (TTY/TDD 711). For Home State Health interpreter services, call 1-855-694-4663 (TTY/TDD 711).

Si usted, o alguna persona a la que ayuda, tiene preguntas sobre Home State Health, tiene derecho a recibir ayuda e información en su idioma sin ningún costo. Además, hay servicios de interpretación en lenguaje de signos americanos. Para los servicios de interpretación de Show Me Healthy Kids, llame al 1-877-236-1020 (TTY/TDD 711). Para los servicios de interpretación de Home State Health, llame al 1-855-694-4663 (TTY/TDD 711).

如果您或者您帮助的人对Home State Health有疑问，您有权免费以您的语言得到帮助和相关信息。我们也提供美国手语口译服务。如果需要Show Me Healthy Kids口译服务，请致电1-877-236-1020 (TTY/TDD 711)。如果需要Home State Health口译服务，请致电1-855-694-4663 (TTY/TDD 711)。

Non-Discrimination Notice:
Home State Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Home State Health cumple con las leyes Federales de derechos civiles correspondientes y no discrimina con base en la raza, el color, la nacionalidad, la edad, la discapacidad o el sexo.

Home State Health 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。