



December 15, 2023

Dear Provider,

All of us at Home State Health, Ambetter from Home State Health, WellCare, and Wellcare By Allwell are committed to continuous improvement of quality services for our members. With that in mind, Home State Health, Ambetter from Home State Health, WellCare, and Wellcare By Allwell have entered an expanded partnership with National Imaging Associates, Inc. (NIA)¹, to implement a new Musculoskeletal (MSK) Management program.

This MSK program includes prior authorization for inpatient and outpatient hip, knee, shoulder, lumbar, and cervical spine surgeries for Home State Health, Ambetter from Home State Health, WellCare, and Wellcare by Allwell members. The decision to implement this program is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

In consideration of this agreement, Home State Health, Ambetter from Home State Health, WellCare, and Wellcare By Allwell will terminate the current MSK program with TurningPoint Healthcare as of February 29, 2024.

Under terms of the agreement between Home State Health, Ambetter from Home State Health, WellCare, and Wellcare By Allwell and NIA:

- Home State Health, Ambetter from Home State Health, WellCare, and Wellcare By Allwell will oversee the MSK program and continue to be responsible for claims adjudication and medical policies.
- NIA will manage inpatient and outpatient MSK surgeries through the existing contractual relationships with Home State Health, Ambetter from Home State Health, WellCare, and Wellcare By Allwell.

Planned for a March 1, 2024, implementation, this correspondence serves as notice under your Participating Home State Health, Ambetter from Home State Health, WellCare, and Wellcare By Allwell Provider Agreements of changes to the program.

Providers may begin contacting NIA on March 1, 2024, to seek prior authorization for procedures scheduled on or after March 1, 2024. Any authorization requests prior to March 1, 2024 should continue to be submitted to TurningPoint, even for dates of service after March 1, 2024. Those authorizations will be shared with NIA to enter into their system.

- Home State: 1-855-694-4663 / TTY: 711 • HomeStateHealth.com
- Show Me Healthy Kids: 1-877-236-1020 / TTY: 711 • HomeStateHealth.com
- Ambetter: 1-855-650-3789 TTY: 711 • Ambetter.HomeStateHealth.com
- MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711 • Wellcare.HomeStateHealth.com

The following outlines the specific procedures requiring prior authorization.

MSK Surgeries: Prior authorization will be required for the following non-emergent inpatient and outpatient hip, knee, shoulder, lumbar and cervical surgeries:

Hip

- Revision/Conversion Hip Arthroplasty
- Total Hip Arthroplasty/Resurfacing
- Femoroacetabular Impingement (FAI) Hip Surgery (includes CAM/pincer & labral repair)
- Hip Surgery – Other (includes synovectomy, loose body removal, debridement, diagnostic hip arthroscopy, and extra-articular arthroscopy knee)

Knee

- Revision Knee Arthroplasty
- Total Knee Arthroplasty (TKA)
- Partial-Unicompartmental Knee Arthroplasty (UKA)
- Knee Manipulation under Anesthesia (MUA)
- Knee Ligament Reconstruction/Repair
- Knee Meniscectomy/Meniscal Repair/Meniscal Transplant
- Knee Surgery – Other (includes synovectomy, loose body removal, diagnostic knee arthroscopy, debridement with or without chondroplasty, lateral release/patellar realignment, articular cartilage restoration)

Shoulder

- Revision Shoulder Arthroplasty
- Total/Reverse Shoulder Arthroplasty or Resurfacing
- Partial Shoulder Arthroplasty/Hemiarthroplasty
- Shoulder Rotator Cuff Repair
- Shoulder Labral Repair
- Frozen Shoulder Repair/Adhesive Capsulitis
- Shoulder Surgery – Other (includes debridement, manipulation, decompression, tenotomy, tenodesis, synovectomy, claviclectomy, diagnostic shoulder arthroscopy)

Lumbar

- Lumbar Microdiscectomy
- Lumbar Decompression (Laminotomy, Laminectomy, Facetomy & Foraminotomy)
- Lumbar Spine Fusion (Arthrodesis) With or Without Decompression – Single & Multiple Levels
- Sacroiliac Joint Fusion

Cervical

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- Cervical Anterior Decompression with Fusion –Single & Multiple Levels
- Cervical Posterior Decompression with Fusion –Single & Multiple Levels
- Cervical Posterior Decompression (without fusion)
- Cervical Artificial Disc Replacement
- Cervical Anterior Decompression (without fusion)

KEY PROVISIONS:

- It is the responsibility of the ordering physician to obtain prior authorization for all MSK surgeries managed by NIA.
- NIA does not manage prior authorization for emergency MSK surgery cases that are admitted through the emergency room or for MSK surgery procedures outside of those procedures listed above.
- The ordering physician must obtain prior authorization with NIA prior to performing the surgery/procedure.
- Facility admissions do not require a separate prior authorization. However, the facility should ensure that an NIA prior authorization has been obtained prior to scheduling the surgery/procedure.

MSK surgeries other than those outlined above will continue to follow Home State Health, Ambetter from Home State Health, WellCare, and Wellcare by Allwell prior authorization requirements for hospital admissions and elective surgeries.

We appreciate your support and look forward to your assistance in assuring that Home State Health, Ambetter from Home State Health, WellCare, and Wellcare by Allwell members receive MSK services delivered in a quality, clinically appropriate fashion.

We will provide additional information as we get closer to the implementation date. Should you have questions, please contact Home State Health, Ambetter from Home State Health, WellCare, and Wellcare by Allwell Provider Services Department. Plan numbers are listed below.

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