

Show Me Healthy Kids

MANAGED BY HOME STATE HEALTH

Show Me Healthy Kids Quick Reference Guide

Who We Are

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Longstanding and Trusted Partner. Home State has been a longstanding and trusted state partner serving Medicaid beneficiaries across Missouri since 2012. Built on our vision to ***transform the health of our community, one person at a time***, Home State delivers coordinated, holistic, integrated, and high-quality services to Medicaid beneficiaries across the state.

Home State brings together Missouri safety net providers and local health plan operations to ensure that the crucial safety net is preserved and access to care is achieved. As a convener, collaborator, and catalyst, Home State continuously strives to improve health outcomes, remove social determinants of health (SDOH), reduce health disparities, and advance health equity for all Medicaid members and families in the communities in which we live, work, and serve.

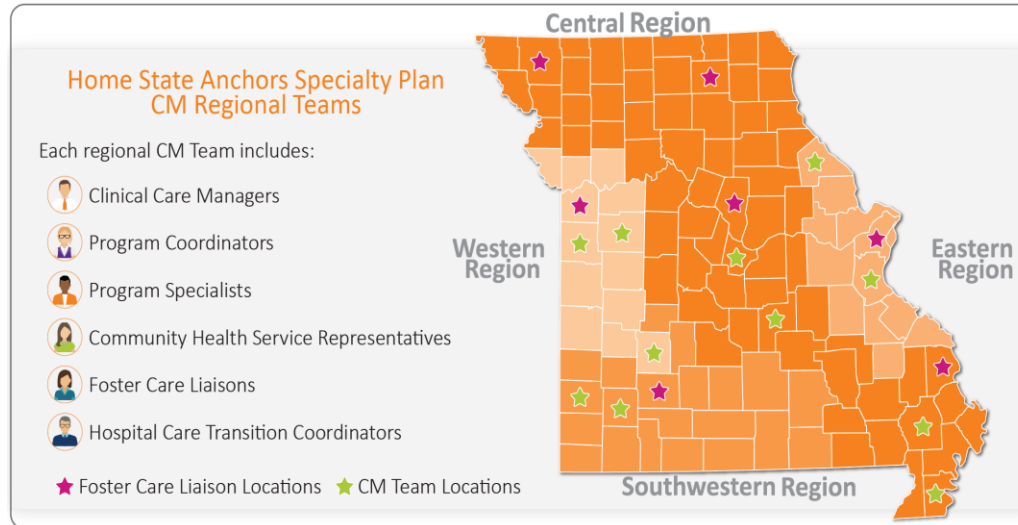
The new program provides:

- A collaborative approach to serving this vulnerable population by working with the Children's Division to ensure coordination of care for enrollees and involve the child's parents, caregivers, health care providers and social workers.
- Contracted providers with access and technology to securely share medical information.
- Access to clinical experts and training to support providers caring for children who have experienced trauma, abuse, and neglect.
- Smooth health care transitions as children and youth move from home to foster care, between placements, hospitals, or other institutional settings.

Where We Are

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Show Me Healthy Kids has local representation, local support, and local resources. Today, we have extensive Care Management (CM) staff who are locally based in Missouri and have in-depth experience and expertise serving children, youth, and young adults impacted by the child welfare system. The SMHK CM staffing model is based on a high-touch approach and includes region allocated SMHK CM teams available to provide face-to-face support and coordination with other entities, providers, and systems of care involved in the care of children and their families.

Medical Eligibility (ME) Codes SMHK

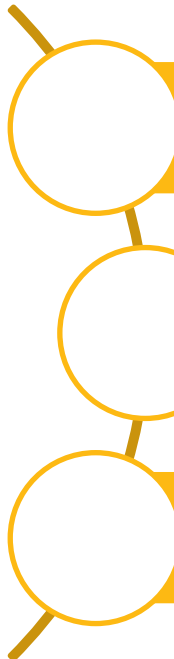
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Medical Eligibility (ME) Codes for the Show Me Healthy Kids program:

| ME Code | ME Code Description |
|--|--|
| DSS Division of Family Services | |
| 07 | Foster Care – IV – E |
| 37 | Title XIX-FFP/HDN |
| 38 | Independent Foster Care Children – Ages 18 to age 26 |
| 08 | CWS-FC |
| 66 | Child Welfare – HIF |
| 0F | Subset of participants currently under ME 07 and ME 38. ME 0F will model ME 08 eligibility, claims processing, and financial coding. |
| Adoption Subsidy | |
| 56 | Adoption Subsidy – IV – E Eligible - 5A |
| 36 | Adoption Subsidy– FFP |
| 57 | Adoption Subsidy – CWS |
| 5A | Subset of participants currently under ME 56. ME 5A will model ME 57 eligibility, claims processing, and financial coding. |
| DSS Division of Youth Services | |
| 29 | Division of Youth Services – FYS-FC |
| 52 | DYS – GR |
| 50 | DYS – Poverty |
| 68 | DYS - HIF |

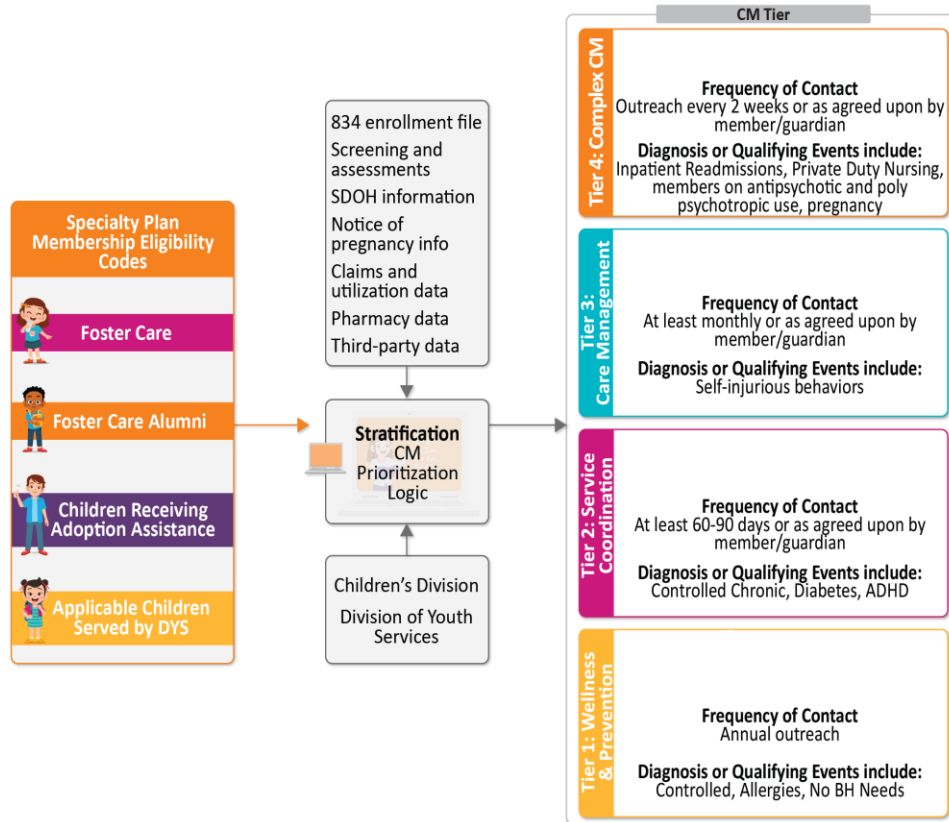
How to Check Eligibility

- 
1. Log into the State's online secure portal at www.emomed.com, available 24 hours a day, 7 days a week
 2. Check online through the Home State Health secure provider portal available at www.homestatehealth.com, available 24 hours a day, 7 days a week
 3. Contact Show Me Healthy Kids **Provider Services** Team- Monday through Friday from 8AM – 5PM, SMHK Phone: 1-877-236-1020

Care Management Process

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- Our Care Management team will serve as the hub for housing information, assistance for navigating the benefit, and providing direct support to members, families, providers, CD, DYS, LCCCPs, Health Homes, and community agencies
- We will perform outreach to 100% of members enrolled in SMHK while concurrently working with the various agencies to gather each member's story and information to best identify the support we can provide
- Our hub team consists of Care Managers (nurses and social workers), Care Coordinators, Community Health Service Representatives, Foster Care Liaisons, Health Coaches and Hospital Transition Coordinators
- Our hubs will be located across the state to provide support at the local level
- We will have a direct line to contact our teams including after-hours

Benefits

- The benefits are the same MoHealthNet Medicaid benefits the member previously had along with extra programs and assistance that Home State Health designed specifically for members served by the Show Me Healthy Kids Health Plan.
- For information about specific covered services, please use this tool located on the Home State Health website:
 - <https://www.homestatehealth.com/providers/pre-auth-needed/medicaid-pre-auth.html>

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Innovative Member Programs

- 24/7 access to Babylon's medical and behavioral telehealth services
- Member Concierge service to help schedule PCP appointments in real-time
- My Health Pays incentives for healthy behaviors
- Same day and scheduled non-emergency transportation (details on next page)
- Start Smart mom's and baby's program including baby showers, belly bands, and breast pumps for pregnant women
- Pacify mobile app to track and access maternity-related support
- Folic acid coverage for pregnant women
- Weight Watchers digital access
- Access to targeted after school youth programs
- In-home lead screening kits for families
- Waves program (peak flow meters, spacers, mattress covers, education) for members with Asthma
- Flu and other vaccine outreach programs
- Meals for qualified individuals in specific situations
- Connections Plus mobile phone services
- Virtual View care and disease management
- Hypertension in Pregnancy
- Diabetes on demand
- Lead



Visit www.HomeStateHealth.com to view Covered Services and Guidelines

Tailored Benefits

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- Partial Hospitalization Program (PHP)
- Intensive Outpatient Program (IOP)
- Remote Patient Monitoring
- PDN up to 24 hrs./day
- Expanded Transportation
- After School Programs
- Home Delivered Meals
- Comfort to go bags
- Eyeglasses Upgrade
- Educational Vouchers



Innovative Benefits and Programs

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- ✓ **Health Coaches:**
Health screenings,
24/7 hotline,
active case
management



- ✓ **My Health Pays:**
Expanded
financial awards
for healthy
behavior



- ✓ **Mobile App
Technology:**
Members have
access to mobile
applications

- Member Portal:** Interactive member tools to stay up-to-date on health needs
- Member Concierge:** Real-time assistance with PCP appointment setting
- Primary Care Coordinators:** Share high-risk member conditions & care gaps with PCPs
- Pacify:** An applications that provides pregnant members with direct access to a lactation consultant, pediatric dietician, or nurse for immediate assistance
- Breast Pump Program:** If you are pregnant, you can request an electronic breast pump 30 days before your due date.

Home State Transportation Services

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Medical Transportation Management (MTM)

- Home State contracts with MTM to provide non-emergency medical transportation for Home State members
- Benefits include routine visits, **same day PCP and OB visits**, mileage reimbursement, urgent visits, hospital discharges, WIC visits and multi-leg trips (i.e., trip to the pharmacy immediately following a covered appointment, trips from home to school to pick up kids to the medical appointment)*
- MTM may be reached at 1-855-694-HOME (4663) or www.MTM-Inc.net



Visit www.HomeStateHealth.com to view
Covered Services and Guidelines

Dental Services

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Envolv Dental

- Envolv Dental is a subsidiary of Centene Corporation.
- Find-A-Dentist – Go to www.HomeStateHealth.com to locate a dental provider.
- Envolv Dental Provider Services (855) 434-9240
- Members through age 20 are covered for most dental services. Some of the services that are available include:
 - Exam every six months
 - Cleanings
 - Fluoride
 - Sealants
 - Fillings
 - Extractions
 - Set if X-Rays per 24-month period
 - Crowns
 - Root Canals
 - Orthodontic treatment for medical necessity



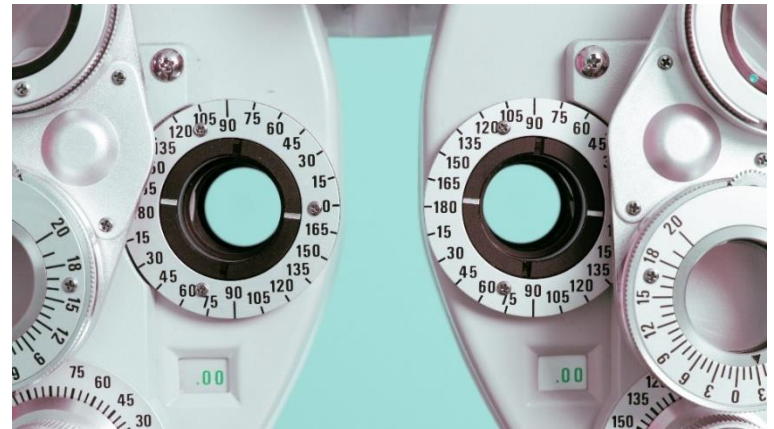
Engolve Vision Services

Engolve Vision

- Engolve Vision is a subsidiary of Centene Corporation.
- Participating providers may provide and bill for routine care (participating ophthalmologists should bill medical vision services directly to Home State Health like any other medical service).
- Engolve provides real-time claims administration. Providers can use Engolve's website at <http://visionbenefits.envolvehealth.com> to sign in for 24/7 access to verify eligibility, submit claims, check claim status, view policies and procedures, and print EOBs.
- Claims can also be submitted electronically through Emdeon.
- Visit www.HomeStateHealth.com to view Covered Services and Guidelines.

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Home State Health manages medical eye care services delivered by ophthalmologists. Engolve Vision manages routine eye care services and full-scope of licensure optometric services

External Training and Education

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- SMHK will offer training to support:
 - Caregivers & Child Welfare Professionals- <https://attendee.gototraining.com/embed/8d393/catalog/2750617808034076672?tz=America/Chicago>
 - Providers- <https://attendee.gototraining.com/2c781/catalog/515382147146915584?tz=America/Chicago>
- Trainings are offered in multiple formats to accommodate the needs of caregivers and stakeholders (In-Person and Remote Options)

| | |
|---|--|
| Abuse, Neglect and Exploitation | Integrated Care |
| Adverse Childhood Experiences | Intellectual Disabilities for Healthcare Providers |
| ASAM | Mental Health First Aid |
| Behavioral Health 101 separate modules for Depression, Bipolar, SUD, Anxiety, PTSD, and Schizophrenia | Motivational Interviewing Part 1 and 2 |
| Co-Occurring Disorders | Poverty Competency |
| Cultural Competency – Cultural Humility | Psychotropic Medications |
| Culturally Competent Care and the LGBTQIA+ Community | SBIRT |
| De-escalation | Social Determinates of Health |
| DSM 5 modules 1 and 2 | Substance Use and Related Disorders Modules 1-11 |
| Eating Disorders: An Overview | Suicide Risk Modules 1 and 2 |
| Effective Communication | Trauma Informed Care: The Impact of Trauma |

Provider Resources

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- Provider Services - **1-877-236-1020**, Monday through Friday from 8AM to 5PM CT or login to our **secure provider portal** at www.homestatehealth.com 24 hours a day, 7 days a week.
- Member FAQ - [SMHK Member FAQ](#)
- Caregiver Training Link - [Caregiver Training](#)
- My Health Pays Rewards Information - [Member Rewards for Healthy Activities](#)
- Member Handbook - [SMHK Member Handbook](#)
- Provider Training Information - [Provider Training](#)
- Care Management Email – HSH_Anchors@homestatehealth.com
- SMHK Benefits and Programs Flyer - [SMHK Programs](#)

Questions

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Contact Us- Provider and Member Services

Show Me Healthy Kids Managed by Home State Health
1-877-236-1020 TTY: 711