

An invitation to participate

Social Determinants of Health (SDoH) Incentive Program

A Message for Providers. Please share with your Clinical, Billing, and Coding teams.

Home State Health appreciates the care and support you provide our patients. We recognize that in addition to access to the quality health care you provide, Social Determinants of Health (SDoH) impact patient outcomes. We anticipate many practices actively document SDoH information in their patient's charts. A smaller number of practices include SDoH diagnoses on their claims.

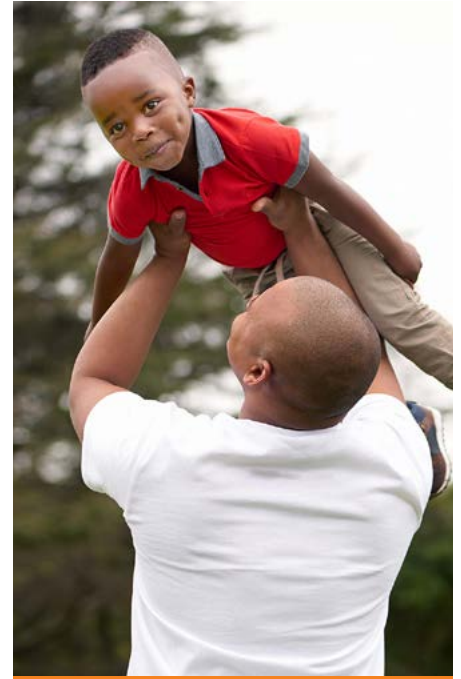
By including SDoH diagnoses on your claims, you are providing our care management team with information that allows them to identify patients for additional outreach and assistance. Our team is currently focused on enhancing programs and community connections to address the SDoH diagnosis codes listed below.

To improve submission of applicable SDoH diagnosis codes on claims, Home State Health invites all participating Home State Health and Show Me Healthy Kids primary care, OB/GYN, and behavioral health providers to participate in our **SDoH Pilot Program**. No action is needed to participate. Beginning with claims processed on May 1, 2023, we will automatically calculate and pay the SDoH incentive on a quarterly basis, for paid claims processed during the most recent quarter.

- First targeted SDoH diagnosis on a claim: \$1.00
- Subsequent SDoH diagnosis codes on a claim: \$0.50

Payment parameters:

- Payments will be made approximately 60 days after the end of the quarter for services paid during the quarter.
- SDoH payment are separate from claims or other performance payments.
- Default payment will be made by check unless you are currently enrolled in PaySpan. Providers are encouraged to enroll with Payspan; for more information, please visit www.payspan.com.



At Home State Health, we work to improve not only the health of our patients, but also the economic and social issues that can act as barriers to proper care. Social factors, including education, social support, and poverty, can affect a person's risk factors for premature death and life expectancy. These factors are referred to as Social Determinants of Health (SDoH).

Assessing the impacts of SDoH is essential to the achievement of greater health equity. The first step to improving health equity is by measuring it!

While our SDoH Pilot Program is focused on targeted diagnosis, we encourage providers to submit all applicable SDoH with each service they bill. The SDoH diagnosis codes eligible under the quarterly incentive pilot program are currently limited to:

DIAGNOSIS CODES	DESCRIPTION
Z596	Low Income
Z560	Unemployment, unspecified
Z5900	Homelessness, unspecified
Z5901	Sheltered homelessness
Z5902	Unsheltered homelessness
Z595	Extreme poverty
Z553	Underachievement in school
Z5910	Inadequate housing, unspecified
Z5911	Inadequate housing environmental temperature
Z5912	Inadequate housing utilities
Z5919	Other inadequate housing
Z9119	Patient's noncompliance WITH medical treatment AND regimen
Z5941	Food insecurity
Z5948	Other specified lack of adequate food

Providers are encouraged to validate their claims associated with the quarterly bonus by utilizing the new SDoH Dashboard tool found by logging in to Home State's secure provider portal:

www.homestatehealth.com/providers.html

For additional information on the program and how to access the SDoH Dashboard, please register for one of our informational webinars at:

www.homestatehealth.com/providers/provider-training.html

Important Notes

Discussing SDoH with your patients is the first step in helping address social risk. After discussion, providers are encouraged to document their findings in their medical records/EMR system. Once

discussed and documented, providers can include applicable SDoH diagnosis codes on their claims in addition to their primary diagnosis codes.

While SDoH diagnosis codes are not generally used as primary diagnosis codes, it is still critical to the patient's health that these codes be included on the claim.

This incentive is being launched as a pilot and will be evaluated at regular intervals to determine if receipt of this information supports our care management goals and/or if changes are needed to promote improved patient health outcomes.

Home State Health SDoH and Community Resources

Home State Health is committed to building strong relationships with our Providers to ensure our patients receive the best possible care. A critical component in providing that care is making sure both patients and providers are aware and able to reach necessary community resources.

We continue to offer digital assistance through our website: www.homestatehealth.findhelp.com

In addition, Home State Health has partnered with the team at UniteUs to offer quick, effective access to local community resources for our MO HealthNet Managed Care (Medicaid) patients and for our Show Me Healthy Kids patients. Patients need only call the toll-free number to connect with our skilled Care Management team who will work to connect them with the requested resources.

- MO HealthNet Managed Care through Home State Health (Medicaid):
1-855-694-HOME (4663) (TDD/TTY: 711)
- Show Me Healthy Kids by Home State Health:
1-877-236-1020 (TTY 711)

As always, we welcome provider feedback to ensure we are moving forward, working together, to continue offering our patients the best possible care.