



Behavioral Health Secure Provider Portal

Management of the Behavioral Health provider portal will transition from Cenpatico (a subsidiary of Envolve PeopleCare) to the joint Medicaid, Medicare and Ambetter state Health Plan secure provider portal. As part of this change we will be moving the Cenpatico provider portal functions to the Home State Health secure provider portal.

As of 7/6/2018 Behavioral Health providers should access their secure provider portal at:
https://provider.homestatehealth.com/sso/login?service=https%3A%2F%2Fprovider.homestatehealth.com%2Fcareconnect%2Fj_spring_cas_security_check

If you previously accessed the Behavioral Health secure provider portal through Cenpatico, you will need to create a new account at:
https://provider.homestatehealth.com/sso/login?service=https%3A%2F%2Fprovider.homestatehealth.com%2Fcareconnect%2Fj_spring_cas_security_check

However, please be aware, you will not be able to create a new account at:
https://provider.homestatehealth.com/sso/login?service=https%3A%2F%2Fprovider.homestatehealth.com%2Fcareconnect%2Fj_spring_cas_security_check until on or after 7/6/2018.

*NOTE: New account creation only applies to Behavioral Health providers who have an account through Cenpatico. If you already have an account at Home State Health website, you **do not** need to register again.

When creating a new account on the Home State Health provider portal, please follow the general guidelines below:

1. Practice Account Manager creates a portal account.
2. After Account Manager is granted access, all others can register on the portal.
3. Account Manager reviews and approves access for others.

Through the secure provider portal you can

- Check member eligibility
- Submit and manage claims
- Submit and view prior authorizations
- Review and download payment history
- View member gaps in care
- Secure Message Home State Health
- Manage multiple accounts

For more information about the secure provider portal, visit
https://www.homestatehealth.com/content/dam/centene/home-state-health/pdfs/508_Cenpatico_Data%20Services_Workflow_12162015.pdf
If you have any questions about this transition, please call provider Services at (855) 694-HOME (4663) toll-free