



Show Me Healthy Kids
MANAGED BY HOME STATE HEALTH



FROM



By

allwell™



Dear Provider,

With the Zelis acquisition of PaySpan, Home State Health, Ambetter Health, Wellcare, and Wellcare by Allwell, in coordination with its parent company, Centene Corporation, will transition to Zelis for both claims and non-claims payments.

The transition will occur in phases, with **Wellcare and Wellcare by Allwell moving December 7, 2026, Ambetter Health moving January 22, 2027, and Home State Health moving February 5, 2027.** To ensure uninterrupted access to electronic payments and remittance information across all participating lines of business, we encourage you to enroll now. Once enrolled, any additional eligible lines of business that move to the new platform will automatically be included, and no further action will be required.

How the Move to Zelis Impacts You

The transition to Zelis will offer greater efficiency and more choice in how you receive claims payments and remittance data. Your options include:

- **ZAPP Edge** – the Zelis premium payments experience for providers, offering direct settlement into the provider bank accounts via ACH plus data and financial performance insights from 485+ payers in a single portal.
- **Virtual Card (VCC)** – a one-time-use virtual card.
- **ePayment Center** – no-cost standard EFT/ERA solution that delivers payment via ACH.
- **Paper Check** – no-cost paper check delivery via USPS (default payment method).

What You Need to Know

- **If you are already enrolled in Zelis payments on ZAPP Edge** to receive claim payments via ACH or VCC, no action is needed. Following our move to Zelis, payments from [Payer] will be sent according to your current Zelis enrollment, fee schedule, and other terms and conditions.
- **If you are not enrolled in Zelis payments on ZAPP Edge**, you can avoid any disruption to your payment preferences by enrolling now and selecting your preferred electronic payment method using the contact information below.
 - **ZAPP Edge or VCC:** call a Zelis Advisor at 855-496-1571.

HomeStateHealth.com

Home State: 1-855-694-4663 / TTY: 711

HomeStateHealth.com

Show Me Healthy Kids: 1-877-236-1020 / TTY: 711

Ambetter.HomeStateHealth.com

Ambetter: 1-855-650-3789 / TTY: 711

Wellcare.com/AllwellMO

Wellcare By Allwell: MAPD 1-800-977-7522 / D-SNP: 1-844-796-6811 / TTY: 711

Wellcare.com

Wellcare: MAPD 1-833-444-9088 / D-SNP: 1-833-444-9089 / TTY: 711



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- **Centene Claims ePayment Center** (no-cost standard EFT/ERA): visit centeneclaimspayment.epayment.center/Registration.
- **If you are not already enrolled with Zelis for VCC or ZAPP Edge and do not enroll in the free ePayment Center, payments will be sent by paper check through USPS.**
- **If you receive non-claims payments**, you may have additional registration steps to complete. Registration for non-claims payments can be completed by visiting CenteneAlternativePayments.epayment.center. More information on this process will be provided closer to the transition.

Questions

Home State Health, Ambetter Health, Wellcare, Wellcare by Allwell and Zelis are committed to supporting you throughout this transition. If you have questions about your payment options, need additional help making your selection, or want to change your payment method, please use the contact information below.

- **ePayment Center:** call 855-774-4392 or email help@epayment.center.
- **ZAPP Edge or VCC:** contact Zelis Client Services at 877-828-8770.

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