

home state health™

Medicaid requirements are changing.

Providers can help patients prepare.

New Federal rules will change some Medicaid requirements starting on **January 1, 2027.** Help your patients understand what might be changing and how to find more information.

1. Work Requirements

Some adults ages **19-64** who have MO HealthNet (MO Medicaid) may need to complete a certain number of hours each month through work, school, community service, or other qualifying activities.

2. Renew Medicaid Two Times a Year

Some Medicaid members will need to complete an eligibility check **twice a year** instead of once a year. You may need to provide information about your household income to show that you still qualify for Medicaid.

How You Can Help

Encourage your patients to:

1. Visit the MO Department of Social Services (MO DSS) website for more information and learn if the new rules apply to you. →
2. **Get ready to report your hours.** Keep documents for work, school, or service.
3. **Watch your mail for a letter from the state with instructions.**
4. **Respond right away when asked for information.**

Take steps to prepare.

For additional help, patients can contact Member Services 1-855-694-4663 (TTY: 711) or visit HomeStateHealth.com. →

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