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By Allwell



## Provider Bulletin: Emergent Psychiatric Residential Treatment Facility (PRTF) Admissions

To: All Behavioral Health Providers

Issued By: Home State Health (HSH)

### Who This Applies To:

This notice applies to Behavioral Health providers involved in Psychiatric Residential Treatment Facility (PRTF) admissions, including providers serving members enrolled in Home State Health (HSH) and Show Me Healthy Kids (SMHK).

### Purpose:

This bulletin serves to formally notify behavioral health service providers of an update to behavioral health emergent Psychiatric Residential Treatment Facility (PRTF) admissions.

### Update:

- For emergent PRTF admissions, the Certificate of Need (CON) and the required plan-of-care team certification must be completed within 14 days of the admission date (see [§ 441.156](#)).

MHD defines a psychiatric emergency as a condition requiring immediate psychiatric intervention as evidenced by:

- Impairment of mental capacity whereby the person is unable to act in their own best interest
- Behavior that is by intent an action dangerous to others
- Behavior and action that is dangerous to self

This modification is intended to:

- Meet federal PRTF requirements (42 CFR Part 441, Subpart D).
- Help care teams get the required certification completed on time so treatment planning can move forward without delays.
- Make sure paperwork is consistent for emergent admissions and reduce follow-up requests by supporting smoother compliance reviews.

### Authorization Process:

- Admission: The overall medical necessity review process and notification timelines will not change.
- Continued Stay: For Emergent PRTF admissions if medical necessity is met, the Certificate of Need (CON) and the required plan-of-care team certification must be completed within 14 days of the admission date. Submit the CON and continued stay request via HSH/SMHK Provider Portal

HomeStateHealth.com

Home State: 1-855-694-4663 / TTY: 711

HomeStateHealth.com

Show Me Healthy Kids: 1-877-236-1020 / TTY: 711

Ambetter.HomeStateHealth.com

Ambetter: 1-855-650-3789 / TTY: 711

Wellcare.com/AllwellMO

Wellcare By Allwell: MAPD 1-800-977-7522 / D-SNP: 1-844-796-6811 / TTY:711

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[provider.homestatehealth.com](http://provider.homestatehealth.com) or the Availity Provider Portal <https://essentials.availity.com>

**Reference:**

Please see the MHD Provider Communication sent 2/11/2026: <https://mydss.mo.gov/media/pdf/changes-certification-need-con-process-private-psychiatric-residential-treatment>

**Questions?**

For additional information or support, please contact your HSH Provider Relations representative.

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