



The Importance of Care Coordination

Studies show that providing integrated care results in better outcomes. In today's fast paced world of healthcare it is crucial that providers are able and equipped with a 360 degree view of the patients who they serve. Seamless communication between PCP's and Specialists is the cornerstone of the patient's satisfaction as well as the individual's improved clinical outcomes. Through strong partnerships between PCP's and Specialists, we are able to impact several quality metrics such as:

- Patient Safety
- Readmission Risk
- Patient Satisfaction
- Adverse Events
- Medication Interactions

Information exchange with the PCP is essential when:

- Prescribing medication
- Ordering diagnostic testing
- A substance abuse problem exists
- Member's behavioral health condition resembles a medical condition
- Member's progress toward meeting their goals is established

How does Home State help?

- Educate members on the importance of treatment compliance
- Help members obtain needed services
- Assist in coordination of covered services and community services
- Face to Face Care Management

Please Note: The member's PCP information is listed on the front-side of their ID card.

Home State Health appreciates your participation and the care you provide. If you have any questions please contact us at 1-855-694-HOME (4663).

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