



An important message from
Provider Relations



Prior Authorization Updates/Reminders

- **Update:** Effective immediately Home State Health Plan will no longer require prior authorization for OB Ultrasounds.
- **Reminder:** Authorization Notification Requirements
 - Elective Admission-must be received at least 5 business days prior to scheduled admission.
 - Unplanned Admissions-must be received within 1 business day of admission.

Determination Turn Around Time Standards

- Initial Inpatient Admissions, including elective requests- within 2 business days of obtaining all necessary information, not to exceed 14 calendar days from receipt of request.
- Concurrent Inpatient Review (inpatient days past the initial review as noted above) - within 1 business day of obtaining all necessary information not to exceed 14 calendar days from receipt of request.

SECURE PORTAL REGISTRATION

If you haven't already done so, please go to www.HomeStateHealth.com to register for our Secure Portal. Functions on the portal include: verification of eligibility, submission of claims, submitting authorizations, viewing patient care gaps, etc. Use of the portal is FREE for all services!

ELECTRONIC FUNDS TRANSFER/ELECTRONIC REMITTANCE ADVICE

- * Home State Health Plan partners with PaySpan Health for EFT/ERA services.
- * Please register with PaySpan Health at www.payspanhealth.com

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➤ **Electronic Funds Transfer / Electronic Remittance Advice**

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Questions? Contact Provider Relations at 1-855-694-4663.