



home state health™

Your MO HealthNet  
Managed Care Health Plan

# Do you need a ride? We'll help you get there.

As a member of Home State Health, we want to make sure you get the quality care you need.



If you have MO HealthNet (Medicaid) Managed Care benefits from Home State Health and are eligible for the transportation benefit,\* you can use Rideshare, such as Lyft or Uber, to get to and from your doctor appointments, lab tests, therapy appointments and any other non-emergency medical appointment.



Rideshare delivers short wait times, outstanding service, ride tracking and better access to healthcare services.

\*To check if transportation is available for a service or appointment, in your area, call member services at **1-855-694-HOME (4663) (TTY:711)**.

## TO ARRANGE A RIDE OR REQUEST MILEAGE REIMBURSEMENT\*

- 1** Call to schedule with MTM transportation directly at their 24/7 line **1-866-455-2097**  
OR
- 2** Book online at **mtm.mtmlink.net**  
OR
- 3** Call Home State Health Monday through Friday from 8am to 5pm at **1-855-694-HOME (4663) (TTY: 711)**

\*Mileage reimbursement must be submitted to MTM within 60 days.

This benefit is for **non-emergency transportation** use only.

You can schedule **same-day transportation** for visits with your Primary Care Physician (PCP), OB visits for pregnant members and 7-day Behavioral Health Follow up after hospital stay.

**For same-day transportation, please call at least 2 or 3 hours ahead of time before your appointment.**

**For all other appointments, please call 3 days before to arrange a ride.**

**If you have an emergency, call 911**, and/or go to the nearest emergency department, even if it is not in the Home State Health network.

**HomeStateHealth.com**

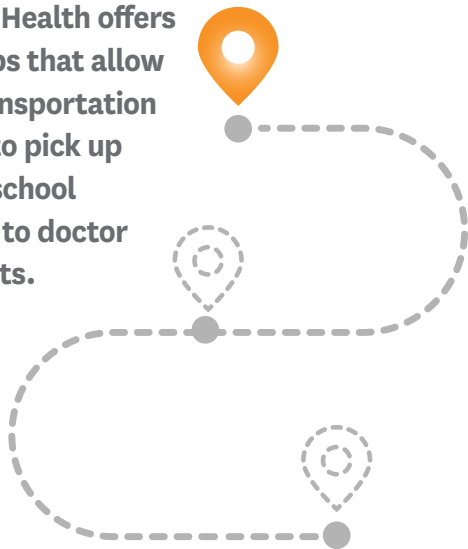


**If you need assistance with transportation\* to your healthcare appointments—we can help!**  
*\*For our members receiving transportation as a covered benefit.*

**We can arrange non-emergency medical transportation to the many medical and health services that Home State Health covers.**

## Multiple Stops

Home State Health offers multiple trips that allow a parent transportation from home to pick up children at school and then on to doctor appointments.



## CALL 3 DAYS BEFORE THESE APPOINTMENTS TO ARRANGE A RIDE:

- Alcoholics Anonymous meetings
- Childbirth classes
- Community Resources (i.e. clothing drive, utility assistance, food pantry, shelter)
- Counseling
- Daycare
- Eye exams
- Education/Trade School
- Grocery Store
- Hospital visitations
- Job Interview
- Other healthcare appointments
- Pharmacy
- Various therapies
- WIC appointments
- Work

If you, or someone you're helping, has questions about Home State Health, you have the right to get help and information in your language at no cost. American Sign Language interpreter services are available as well. To talk to an interpreter, call 1-855-694-4663 (TTY: 711).

Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Home State Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-855-694-4663 (TTY: 711).

如果您，或是您正在協助的對象，有關於 Home State Health 方面的問題，您有權利免費以您的母語得到幫助和訊息。還提供美國手語口譯服務。如果要與一位翻譯員講話，請撥電話 1-855-694-4663 (TTY: 711)。

Home State Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Home State Health cumple con las leyes Federales de derechos civiles correspondientes y no discrimina con base en la raza, el color, la nacionalidad, la edad, la discapacidad o el sexo.

Home State Health 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。