



## TELEHEALTH. 24/7. The doctor will see you now.

TeleHealth is a great tool for patients and their care team to connect to in-network providers for non-emergency health issues via phone or video.

Home State Health offers anytime, anywhere medical attention to you at no cost and without the wait.

It is more important now than ever for you to stay connected to your doctors and healthcare team, even while sheltering at home or practicing social distancing.

Your doctor or healthcare provider can order you screening tests or immunizations via telehealth, but you would need to complete those in person when you and your doctor feel it is safe to do so.

## TELEHEALTH SHOULD **NOT** BE USED FOR:

- Life or death emergencies
- Situations when your healthcare provider needs to complete a physical exam.

If you have questions, you can visit **HomeStateHealth.com** or contact us at **1-855-694-HOME (4663) TTY: 711** to learn more.

Get medical help for health issues such as:



THE CARE YOU WANT. WHEREVER YOU ARE. ON YOUR TIME.



Do you need help finding resources in your area?

Home State Health wants to help connect you with resources you may need: baby supplies, food, housing and more. Visit **homestatehealth.findhelp.com** and enter your zip code to find help in your area.



Do you need help getting to your appointments?

You may be eligible for transportation as part of your Home State Health benefits. To find out if you are eligible or for help setting up a ride call 1-855-694-4663, Monday through Friday, 8am to 5pm CST.



Need a nurse?

For non-emergencies, call our nurse advice line 24 hours a day, 7 days a week at 1-855-694-4663.



Our Care Managers are here for you! They can help you:

- Better understand and manage your health needs
- Connect with your doctors
- Locate community resources
- Help with rides to appointments

If you wish to talk to a Care Manager, call us **Monday through Friday, 8am to 5pm,** at 1-855-694-4663 x 6075125 of via secure email at: HSHPCaseManagement@centene.com.

If you, or someone you're helping, has questions about Home State Health, you have the right to get help and information in your language at no cost. American Sign Language interpreter services are available as well. To talk to an interpreter, call 1–855–694–4663 (TTY: 711).

Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Home State Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-855-694-4663 (TTY: 711).

如果您,或是您正在協助的對象,有關於 Home State Health方面的問題,您有權利免費以您的母語得到幫助和訊息。還提供美國手語口譯服務。如果要與一位翻譯員講話,請撥電話1-855-694-4663 (TTY: 711)。

Home State Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Home State Health cumple con las leyes Federales de derechos civiles correspondientes y no discrimina con base en la raza, el color, la nacionalidad, la edad, la discapacidad o el sexo.

Home State Health 遵守適用的聯邦民權法律規定,不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。