



## **PRACTITIONER CREDENTIALING RIGHTS**

All practitioners have the right to be informed of the status of their credentialing/recredentialing application upon request. Requests should be submitted by calling or emailing your Home State Health Contracting or Provider Relations Representative at the number or email address noted below.

During the credentialing and recredentialing process, Home State Health will obtain information from various outside sources (e.g., state licensing agencies and National Practitioner Data Bank) to evaluate applications. Practitioners have the right to review any primary source information that Home State Health collects during this process. However, this does not include references or recommendations or other information that is peer review protected.

Should the practitioner believe any of the information used in the credentialing/recredentialing process to be erroneous, or should any information gathered as part of the primary source verification process differ from what the practitioner submitted on an application, he/she has the right to correct any erroneous information submitted by another party. To request release of such information, a written request must be submitted to the Provider Data Management Department. Upon receipt of this information, the practitioner will have 30 days to provide a written explanation detailing the error or the difference in information to Home State Health. Written requests for information and explanations may be submitted via email at [HOMESTATEPDM@CENTENE.COM](mailto:HOMESTATEPDM@CENTENE.COM) or fax at 877-870-5224. Home State Health's Credentialing Committee will then include this information as part of the credentialing/recredentialing process.

For questions regarding the status of your credentialing application please contact Home State Provider Relations Department at 1-855-694-HOME (4663).