



# TELEHEALTH.24/7

***During the COVID 19 pandemic  
it is more convenient than ever to  
connect patients to their care team***

Telehealth can be especially useful for visits where counseling or education are the primary focus of the visit, or for uncomplicated follow up or medication reviews.

Telehealth is not appropriate for patient visits that require high touch such as physical exams, immunizations, and medical testing such as a pap smear. Medically complex patients, procedures, or emergent medical scenarios that risk life or limb are not appropriate for telehealth visits.

Telehealth visits could potentially address or assist in compliance with following HEDIS measures.

- Weight assessment and counseling for nutrition and physical activity for children
- Orders and instructions for breast cancer screening
- Orders and instructions for colorectal cancer screening
- High blood pressure evaluation (medication review and home BP log review)
- Beta blocker review and medication counseling after heart attack
- Statin therapy review and assessment for patients with cardiovascular disease and diabetes
- Lab orders and counseling for patients with diabetes
- Antidepressant medication management
- Follow up care for children prescribed ADHD medication
- Follow up care for behavioral health or chronic condition ED visit or hospitalization
- Behavioral health assessment
- Lab ordered for diabetes assessment for patients on antipsychotic medication
- Routine, uncomplicated postpartum follow up

We understand that your patient's needs can be complex. We offer Care Management services that are member-centered, family-focused and culturally competent. Our Care Managers are registered nurses or social workers. They can help your patient:

- Better understand and manage their health condition
- Coordinate services
- Locate community resources

We can be reached via one of the phone numbers listed at the bottom or [HSHPCareManagement@centene.com](mailto:HSHPCareManagement@centene.com)

**HomeStateHealth.com**

**Ambetter.HomeStateHealth.com**

**Allwell.HomeStateHealth.com**

**Home State: 1-855-694-4663 / TTY:711**

**Ambetter: 1-855-650-3789 / TTY: 711**

**MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711**