

InterQual Connect™

Effective 09/01/20, Home State Health implemented the web authorization redesign and InterQual Connect (IQC) on the Secure Provider Portal. These enhancements, offer several new capabilities:

- Streamlined web authorization request
- Advises users if a service requires/does not require authorization or is not covered
- Easy access to InterQual Connect to complete medical review
 - Completed InterQual medical review will automatically be included with your web authorization submission
 - Possible instant approval based on outcome of a completed InterQual medical necessity review
- Identifies non-submitted Service Lines and provides reason for non-submittal

Want Training?

Home State Health is pleased to offer two additional training webinars on these exciting enhancements. How to register:

1. Click the desired date(s) below to register for the webinar. **NOTE:** Each webinar registration is unique and can only be used by the individual that registered.
 - [Wednesday, November 4th, 12:00 – 1:30 CT](#)
 - [Friday, November 6th, 11:00 – 12:30 CT](#)
2. You will receive a confirmation email with a link and instructions for joining the webinar. **NOTE:** Please check junk folder if confirmation is not received.
3. When you join the webinar, the call-in telephone number and an attendee passcode will be displayed. **NOTE:** Please check junk folder if confirmation is not received.

We believe the enhancements to our Provider Portal will create a more user-friendly experience, and enhance your ease of doing business with Home State Health. We hope you will take a moment to explore them.

Please contact Provider Services at 1-855-694-HOME (4663) with any questions you may have.

Contact Provider Partnership:

HomeStateHealth.com

Allwell.HomeStateHealth.com

Ambetter.HomeStateHealth.com

Home State: 1-855-694-4663

MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711

Ambetter: 1-855-650-3789 TTY/TDD: 1-877-250-6113