



Demographic Accuracy

Home State Health values the excellent care that our provider partners deliver to our members.

As you know, a critical component of quality care is understanding where to find the right provider. That is why we partnered with LexisNexis last year to validate the accuracy of our provider demographic data. And we appreciate your support of that effort.

In order to ensure that our provider demographic data stays current for our members, we are partnering with LexisNexis again to validate the data on a quarterly basis. The first of the 2017 quarterly validation efforts will begin in March. Providers will receive a joint email from LexisNexis and the American Medical Association requesting your attestation that your data is current. If your demographic data has changed, please be sure to update it at that time. Attestations are due within two weeks of receipt of the request.

By updating your demographic information in the AMA portal you can ensure that your edits are implemented across all MO HealthNet, Medicare and Marketplace payers who are also using the AMA portal. Without current demographic information members may have difficulty locating providers in their area, and care needs may go unmet. Additionally, these updates are required by CMS and MO HealthNet and are covered in your Participating Provider Agreement with Home State Health.

Please contact Provider Services at 855-694-HOME (4663) with any questions you may have. Thank you again for your ongoing partnership.