



New Code Requiring Prior Authorization

Effective February 1, 2016, Home State Health will require prior authorization for CPT code **77063**, screening digital breast tomosynthesis bilateral. Our clinical policy committee considers this to be an experimental and investigational procedure at this time with limited indications for use.

Reminder-Appointment Accessibility Standards

Home State Health network providers are required to meet and/or exceed the Appointment Accessibility Standards in accordance with the standards outlined in the contract and in the provider manual:

Wait Times:

Home State shall ensure that waiting times (defined as time spent both in the lobby and in the examination room prior to being seen by a provider) for appointments do not exceed one hour from the schedule appointment.

Appointment Accessibility Standards:

All provider types shall adhere to appointment standards. The time elapsed between the request for an appointment and the scheduled appointment should not exceed the following:

Type of Appointment	Scheduling Time Frame for Appointment
<i>Urgent Care</i> –appointments for illness, injuries which require care immediately but do not constitute emergencies (e.g. high temperature, persistent vomiting or diarrhea, symptoms which are of sudden or severe onset but which do not require emergency room services)	<i>Within twenty four (24) hours</i>
<i>Routine care with symptoms- (e.g. persistent rash, recurring high grade temperature, nonspecific pain, fever)</i>	<i>Within one (1) week or five(5) business days; whichever is earlier</i>
<i>Routine care without symptoms-(e.g. well child exams, routine physical exams</i>	<i>Within thirty (30) calendar days</i>
<i>Behavioral Health and Substance Abuse Services</i>	<i>Aftercare appointments within seven (7) calendar days of hospital discharge</i>
<i>Behavioral Health and Substance Abuse Emergent Services</i>	<i>Immediately</i>
<i>Maternity Care</i> – Obstetric providers shall provide initial prenatal care appointments for enrolled pregnant members as follows.	



<i>First Trimester appointments must be available-</i>	<i>Within seven (7) calendar days of first request</i>
<i>Second Trimester appointments must be available-</i>	<i>Within seven (7) calendar days of first request</i>
<i>Third Trimester appointments must be available-</i>	<i>Within three (3)calendar days of first request</i>
<i>Appointments for High Risk Pregnancies must be available-</i>	<i>Within three (3) calendar days of identification of high risk to Home State or maternity care provider or immediately if an emergency exists</i>

➤ **Secure Portal Registration:** If you haven't already do so, please go to www.HomeStateHealth.com to register for our Secure Portal. Functions on the portal include: Verification of eligibility, submission of claims, entering authorizations, viewing patient care gaps, etc. Use of the portal is FREE for all services!

➤ **Electronic Funds Transfer / Electronic Remittance Advice**

- Home State Health Plan partners with PaySpan Health for EFT/ERA services.
- Please register with PaySpan Health at www.payspanhealth.com

Questions?

Contact Provider Relations at 1-855-694-4663.