



**An important message from Provider Relations**



**Important Claim Submission Updates**

- **Observation Billing-** As a reminder, MO HealthNet does not reimburse for observation stays greater than 24 hours. **Effective May 1, 2014**, Home State Health Plan will align with Mo HealthNet’s guidelines. If the hospital has a member in an observation room more than 24 hours, only 24 hours may be billed in the Units field of the claim. Charges for services beyond 24 hours may not be submitted and those charges **cannot be billed to the member**. Any claim with observation services units greater than 24 hours will be denied.

**NOTE: All Observation stays require prior authorization.**

- **CMS 1500 02/12 and UB 04**
  - **Effective April 1, 2014**-Home State Health Plan will **ONLY** accept the 02/12 version of the CMS 1500 form.
  - Providers will be required to enter a “9” for ICD-9 or “0” for ICD-10 in the ICD Ind. located in box 21 of the 02/12 version of the CMS 1500 and box 66 on the UB 04. The claim will **REJECT** if the ICD Ind. field is left blank.

21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E)				ICD Ind.
A. _____	B. _____	C. _____	D. _____	
E. _____	F. _____	G. _____	H. _____	
I. _____	J. _____	K. _____	L. _____	

20 ICD	21 ICD	22 ICD	23 ICD	24 ICD	25 ICD	26 ICD	27 ICD	28 ICD	29 ICD	30 ICD	31 ICD	32 ICD	33 ICD	34 ICD	35 ICD	36 ICD	37 ICD	38 ICD	39 ICD	40 ICD	41 ICD	42 ICD	43 ICD	44 ICD	45 ICD	46 ICD	47 ICD	48 ICD	49 ICD	50 ICD	51 ICD	52 ICD	53 ICD	54 ICD	55 ICD	56 ICD	57 ICD	58 ICD	59 ICD	60 ICD	61 ICD	62 ICD	63 ICD	64 ICD	65 ICD	66 ICD	67 ICD	68 ICD	69 ICD	70 ICD	71 ICD	72 ICD	73 ICD	74 ICD	75 ICD	76 ICD	77 ICD	78 ICD	79 ICD	80 ICD	81 ICD	82 ICD	83 ICD	84 ICD	85 ICD	86 ICD	87 ICD	88 ICD	89 ICD	90 ICD	91 ICD	92 ICD	93 ICD	94 ICD	95 ICD	96 ICD	97 ICD	98 ICD	99 ICD
74 PRINCIPAL PROCEDURE CODE	75 PATIENT REASON OX	76 OTHER PROCEDURE CODE	77 OTHER PROCEDURE DATE	78 OTHER PROCEDURE CODE	79 OTHER PROCEDURE DATE	80 OTHER PROCEDURE CODE	81 OTHER PROCEDURE DATE	82 OTHER PROCEDURE CODE	83 OTHER PROCEDURE DATE	84 OTHER PROCEDURE CODE	85 OTHER PROCEDURE DATE	86 OTHER PROCEDURE CODE	87 OTHER PROCEDURE DATE	88 OTHER PROCEDURE CODE	89 OTHER PROCEDURE DATE	90 OTHER PROCEDURE CODE	91 OTHER PROCEDURE DATE	92 OTHER PROCEDURE CODE	93 OTHER PROCEDURE DATE	94 OTHER PROCEDURE CODE	95 OTHER PROCEDURE DATE	96 OTHER PROCEDURE CODE	97 OTHER PROCEDURE DATE	98 OTHER PROCEDURE CODE	99 OTHER PROCEDURE DATE	76 ATTENDING NPI	77 QUAL	78 LAST	79 FIRST	77 OPERATING NPI	78 QUAL	79 LAST	80 FIRST																																														

➤ **Secure Portal Registration:** If you haven’t already do so, please go to [www.HomeStateHealth.com](http://www.HomeStateHealth.com) to register for our Secure Portal. Functions on the portal include: Verification of eligibility, submission of claims, entering authorizations, viewing patient care gaps, etc. Use of the portal is FREE for all services!

➤ **Electronic Funds Transfer / Electronic Remittance Advice**

- Home State Health Plan partners with PaySpan Health for EFT/ERA services.
- Please register with PaySpan Health at [www.payspanhealth.com](http://www.payspanhealth.com)

**Questions? Contact Provider Relations at 1-855-694-4663.**