







11720 Borman Drive St. Louis, MO 63146

2/1/2023

Dear Valued Provider,

Home State has identified a Psychiatric Residential Treatment Facility (PRTF) billing error that is causing claims to deny. These denials occur when the rendering clinician's NPI is listed in box 24J on the CMS-1500 claim form. When the rendering clinician NPI is listed in box 24J, our system assigns that practitioner affiliation, rather than your PRTF affiliation to the claim. This causes a provider specialty and procedure code miss match as H2013 is only an appropriate code for the facility itself.

Currently HSH is manually overriding claims that are being systematically denied when the rendering NPI is billed in box 24J as a courtesy. We understand making changes to your billing process may take time; however, we encourage your organization to make this change as expeditiously as possible to ensure claims can be processed as you expect without delay in payment.

Effective February 15, 2023 claims that are not aligned with the billing guidelines below will deny. Additional information on claims submission can be found in the Home State Health Provider manual at the link provided below.

Home State Health appreciates your continued support. If you have any questions please reach out to our Claims Integrity team at MO_Claims_Integrity@homestatehealth.com.

Private PRTF billing tips:

- Claim form: CMS-1500 claim form
- Requires prior authorization
- Place of service: 56 (psychiatric residential treatment facility)
- Procedure code: H2013 (psychiatric health facility service, per diem)
- Max units: one (1) per day
- Date span: please include start and end dates that match units billed
- Rendering Provider NPI (24j): None required; however, if included, use only the PRTF facility NPI
- Billing Provider NPI (box 33A): PRTF facility NPI

HomeStateHealth.com	Home State: 1-855-694-4663 / TTY: 711
HomeStateHealth.com	Show Me Healthy Kids: 1-877-236-1020 / TTY: 711
Ambetter.HomeStateHealth.com	Ambetter: 1-855-650-3789 TTY: 1-877-250-6113
Wellcare.com	Wellcare: MAPD 1-833-444-9088 / D-SNP: 1-833-444-9089 / TTY: 711
Wellcare.com/AllwellM0	Wellcare By Allwell: MAPD 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711

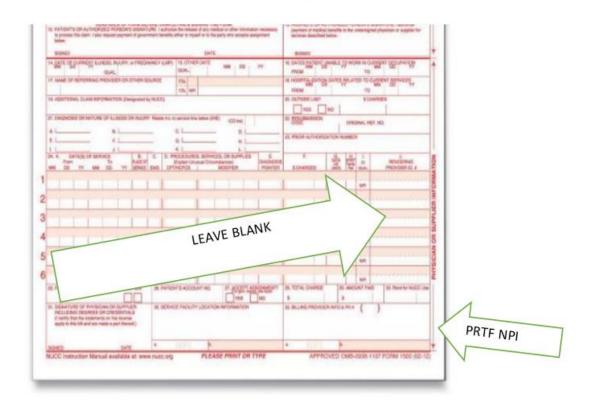








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Additional References:

PRTF Bulletin Billing (mo.gov)

PRTF Certification Bulletin (mo.gov)

<u>HSH-SMHK - Provider Reference Manual (homestatehealth.com)</u>

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