

An important
message from
Provider Relations



Home State Health Ophthalmology Provider Transition

Effective for service dates beginning January 1, 2021, **Home State Health will assume the management of medical eye care services delivered by ophthalmologists** for Home State Health, Ambetter from Home State Health, and Allwell from Home State Health.

Involve Vision will continue to manage routine eye care services and full-scope of licensure optometric services for all Home State Health plans.

Home State Health will be responsible for the following functions for ophthalmologists providing medical eye care services beginning in January 1, 2021, to include:

- Contracting, Credentialing
- Claim Processing, Claim Appeals
- Provider Services
- Provider Partnership Management
- Provider Education and Resource Materials (Provider Manual, Training)
- Provider Web Portal
- Prior Authorization, Retrospective Utilization Review, Medical Necessity Appeals
- Provider Complaints

Please refer to Home State Health and Involve Vision's Quick Reference Guide located under "Reference Materials" on our website at <https://www.homestatehealth.com/providers/tools-resources.html>. The guide details contact and other information for all applicable functions for both medical eye care services and routine vision services for ophthalmology providers. If you have questions or concerns regarding this transition, please contact Home State Health Provider Services Department at the numbers listed below, and reference this communication.

Contact Provider Partnership:

HomeStateHealth.com

Allwell.HomeStateHealth.com

Ambetter.HomeStateHealth.com

Home State: 1-855-694-4663

MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711

Ambetter: 1-855-650-3789 TTY/TDD: 1-877-250-6113