



Important Notice Regarding: Home State Health Ears, Nose, & Throat (ENT) Surgeries & Sleep Study Management Program

Dear Provider:

Home State Health is pleased to announce the launch of a new and innovative Ears, Nose, & Throat (ENT) Surgeries & Sleep Study Management Program. The program is designed to work collaboratively with physicians to promote patient safety through the practice of high quality and cost-effective care for Home State Health members undergoing ENT Surgeries and/or Sleep Study Management Procedures.

PROGRAM HIGHLIGHTS INCLUDE:

- ✓ **Administrative Tools** to support an efficient, user friendly authorization process for procedures requiring precertification, in addition to recommended medical necessity determinations for procedures which do not require precertification. Easy and efficient post-procedural documentation submission which will be shared with the Health Plan to facilitate timely claims payment.
- ✓ **Specialized “Peer to Peer” Engagement** where a TurningPoint physician (from the same specialty) engages the provider regarding authorization requests that require additional clinical discussion to validate the clinical appropriateness of the procedure specific to the patient’s needs and current condition.
- ✓ **Clinical Support Tools** to assist in the tracking and monitoring of patient outcomes and education around patient risks and preventive measures to better coordinate care for the member and reduce infection rates and complications due to patient comorbidities.
- ✓ **Reporting, and Analytics** that gives Physicians and practice administrators greater visibility and transparency into their performance compared to the practice as a whole, as well as the rest of the market.
- ✓ **FDA Recall Tracking and Monitoring** to facilitate timely and consistent notification to the Physician, patient, and to SHP when a member has received or needs a revision surgery due to a Class I or II FDA device recall.

This correspondence serves as notice under your Participating Home State Health Provider Agreement of these program changes, effective **January 1, 2021**.

The program will include the following Home State Health Membership: **Medicaid**.

TURNINGPOINT’S UTILIZATION MANAGEMENT & PRECERTIFICATION CONTACT INFORMATION:

Web Portal Intake: <http://www.myturningpoint-healthcare.com>

Telephonic Intake: **(855) 694-4663**

Prior Authorization for medical necessity and appropriate length of stay (when applicable) has been delegated to **TurningPoint Healthcare Solutions, LLC**, and will be required for the following procedures in *inpatient, outpatient, physician’s office, and in-home settings*:



home state health

EARS, NOSE, & THROAT (ENT) SURGERIES

- ✓ Tonsillectomy &/or Adenoidectomy
- ✓ Sinus Surgery
- ✓ Rhinoplasty, Septoplasty
- ✓ Laryngoscopy/Laryngoplasty
- ✓ Cochlear Device (hearing)
- ✓ Tympanostomy/Tympanoplasty
- ✓ Thyroidectomy/Parathyroidectomy
- ✓ Ballon Dilation Esophagoscopy

SLEEP STUDY PROCEDURES

- ✓ Polysomnography
- ✓ Multiple Sleep Latency (OR) Maintenance of Wakefulness Testing
- ✓ Sleep Study
- ✓ Actigraphy
- ✓ Home Sleep Test

KEY PROVISIONS:

- Emergency Related Procedures do not require authorization
- It is the responsibility of the ordering physician to obtain prior authorization
- Providers rendering the above services should verify that the necessary prior authorization has been obtained. Failure to do so may result in non-payment of your claims.

We appreciate your support and look forward to your cooperation in assuring that Home State Health members receive high quality cost-effective care for these ENT Surgeries and Sleep Study Management Procedures.

You may access a copy of this notice and Frequently Asked Questions (FAQ) document on our website at <https://www.homestatehealth.com/providers/tools-resources.html>. We will also provide additional information and training opportunities as we get closer to the effective date of the program. Should you have any questions at this time, please contact Home State Health Provider Services Line at (855) 694-4663.

Sincerely,

Home State Health