



Important Notice Regarding: Home State Health Cardiac Surgical Quality and Safety Management Program Effective June 1, 2021, all Products

Home State Health is pleased to announce the launch of a new and innovative Cardiac Surgical Quality and Safety Management Program. The program is designed to work collaboratively with physicians to promote patient safety through the practice of high quality and cost-effective care for Home State Health, Ambetter from Home State Health, and Allwell from Home State Health members undergoing Cardiac Management Procedures.

PROGRAM HIGHLIGHTS INCLUDE:

- ✓ **Administrative Tools** to support an efficient, user friendly request process for obtaining medical necessity prior authorizations for procedures which require precertification. Easy and efficient post-procedural documentation submission which will be shared with the health plan to facilitate timely claims payment.
- ✓ **Specialized “Peer to Peer” Engagement** where a Turning Point physician (from the same specialty) engages the provider regarding authorization requests that require additional clinical discussion to validate the clinical appropriateness of the procedure specific to the patient’s needs and current condition.
- ✓ **Clinical Support Tools** to assist in the tracking and monitoring of patient outcomes and education around patient risks and preventive measures to better coordinate care for the member and reduce infection rates and complications due to patient comorbidities.
- ✓ **Reporting, and Analytics** that gives physicians and practice administrators greater visibility and transparency into their performance compared to the practice as a whole, as well as the rest of the market.
- ✓ **FDA Recall Tracking and Monitoring** to facilitate timely and consistent notification to the physician, patient, and to the health plan when a member has received or needs a revision surgery due to a Class I or II FDA device recall.

This correspondence serves as notice under your Participating Home State Health, Ambetter from Home State Health, and Allwell from Home State Health Provider Agreement of these program changes, effective June 1, 2021. While it is the responsibility of the rendering physician to obtain prior authorization, facility providers are encouraged to contact Turning Point to verify the prior authorization has been complete for Home State Health members prior to admission.

The program will include the following Home State Health Membership: Home State Health, Ambetter from Home State Health, and Allwell from Home State Health.

TURNINGPOINT’S UTILIZATION MANAGEMENT & PRECERTIFICATION CONTACT INFORMATION:

Web Portal Intake: <http://www.myturningpoint-healthcare.com>
Telephonic Intake: Please see call in numbers listed by product below.

Contact Provider Partnership:

HomeStateHealth.com

Allwell.HomeStateHealth.com

Ambetter.HomeStateHealth.com

Home State: 1-855-694-4663

MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711

Ambetter: 1-855-650-3789 TTY/TDD: 1-877-250-6113



Prior Authorization for medical necessity and appropriate length of stay (when applicable) has been delegated to **Turning Point Healthcare Solutions, LLC.** and will be required for the following procedures in inpatient, outpatient, physician's office, and in-home settings:

CARDIAC SURGERIES

- ✓ Arterial Procedures
- ✓ Coronary Angioplasty/Stenting
- ✓ Coronary Artery Bypass Grafting
- ✓ ICD Revision or Removal
- ✓ Implantable Cardioverter Defibrillator
- ✓ Leadless Pacemaker
- ✓ Left Atrial Appendage (LAA) Occluders
- ✓ Loop Recorder
- ✓ Non-Coronary Angioplasty/Stenting
- ✓ Pacemaker
- ✓ Pacemaker Revision or Removal
- ✓ Valve Replacement
- ✓ WCD -Wearable Cardiac Defibrillator

KEY PROVISIONS:

- Emergency Related Procedures do not require authorization
- It is the responsibility of the ordering physician to obtain prior authorization
- Providers rendering the above services should verify that the necessary prior authorization has been obtained. Failure to do so may result in non-payment of your claims.

We appreciate your support and look forward to your cooperation in assuring that Home State Health members receive high quality cost-effective care for these ENT Surgeries and Sleep Study Management Procedures.

You may access a copy of this notice and Frequently Asked Questions (FAQ) document on our website at <https://www.homestatehealth.com/providers/tools-resources.html>. We will also provide additional information and training opportunities as we get closer to the effective date of the program. Should you have any questions at this time, please contact Provider Services Line at the numbers listed below.

Sincerely,

Home State Health

Contact Provider Partnership:

HomeStateHealth.com

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