



Below is a sample of HEDIS scores for the last two years:

Topic	2015 NCQA Quality Compass		
	HEDIS 2015 Results	HEDIS 2016 Results	National Medicaid Average
Adolescent Well-Care	36.78%	34.97%	49.15%
Annual Dental Visit (2-21 years of age)	41.77%	41.11%	54.69%
Breast Cancer Screening	39.13%	60.61%	58.34%
Cervical Cancer Screening	49.52%	45.86%	61.05%
Childhood Immunizations; combination 3	24.90%	29.94%	71.53%
Chlamydia Screening (female; age 16-24)	57.66%	54.81%	54.40%
Diabetes Screening (Eye Exam)	35.75%	46.20%	54.74%
Diabetes HbA1C screening (blood sugar level testing)	68.78%	74.68%	86.20%
Diabetes Nephrology Screening	61.54%	83.86%	81.75%
Frequency of Prenatal Care at the 80% or more of recommended visits	25.81%	49.76%	59.49%
Postpartum Care (Mom's visit after the baby is born)	65.48%	63.18%	62.77%
Prenatal Care (timing of Mom's 1st visit before baby is born)	76.78%	73.63%	85.19%
Asthma - Appropriate use of medications (all ages)	89.85%	88.62%	84.54%
Well-Child Visits (first 15 months of life, 6 or more visits)	55.13%	55.29%	59.76%
Well-Child Visits (3-6 years)	57.61%	57.32%	72.02%

Below is a sample of our CAHPS results for the last two years:

Topic	2015 NCQA Quality Compass National Medicaid Average		
	2015 Home State Health	2016 Home State Health	National Medicaid Average
Rating of health plan overall	82.3%	82.9%	84.4%
Rating of health care overall	82.9%	84.3%	85.1%
Rating of personal doctor overall	86.0%	86.6%	88.2%
Rating of specialist overall	84.8%	84.1%	85.0%
Customer Service	89.3%	91.0%	87.5%
Getting needed care	87.5%	87.8%	84.4%
Getting care quickly	93.3%	91.9%	88.6%
How well doctors communicate	94.5%	93.6%	93.1%
Coordination of care	83.2%	84.2%	81.8%

The QI Program and annual evaluation are presented to the QI Committee and HSH Board of Directors for review and approval. If you have questions or would like more information about HSH's QI Program, call Member Services at 1-855-694-4663 and ask to speak to the Quality Department.