Breast Pump Program

What is the Breast Pump Program?

The Home State Health Breast Pump Program provides mothers with a breast pump to encourage breastfeeding. Home State Health will provide electric breast pumps under this program.

Breast pumps are distributed through TenderHeart, formerly Nexus.

Who is eligible?

- Eligible pregnant mothers who are close to delivering can request a breast pump. Members can order their breast pump 30 days prior to their expected due date.
- Member (mom or baby) must be eligible for Home State Health at the time of the request
- An auth is not required for a breast pump request

When will members received their breast pump?

Members who are close to delivering can request a breast pump but it will not ship prior to 30 days before the expected delivery date. Breast pumps cannot be sent to a P.O. Box.

If Mom delivers early, call TenderHeart and let them know so they can expedite the process or contact the Care Management department:

Home State Health 1-855-694-4663 ext 6075125 email: HSHPCareManagement@centene.com

Show Me Healthy Kids 1-877-236-1020 email: HSH_Anchors@homestatehealth.com

How many breast pumps can a member receive?

One breast pump per lifetime for a qualifying mother. Replacements may be issued in future pregnancies if deemed necessary (i.e. flood, fire, etc).

How can a breast pump be requested?

If a member is requesting a breast pump, the following links should be provided to her:

https://referrals.tenderheart.com/create-referral/ breast-pump

Or call: 1-877-394-1860

What if mom or baby are not eligible for Home State Health?

If a mom or baby are not covered by Home State Health, she may contact the following agencies for assistance with obtaining a breast pump:

- Mary Queen of Angels: 636-379-5070
- The Crisis Nursery: 314-768-3201
- Bethany Christian Services: 314-781-6363
- Helping Hand Me Downs: 314-514-5987
- Friend of Moms: 314-741-3737
- United Way: unitedway.org/our-impact/ featured-programs/2-1-1 or http://211.org/
- Local WIC office: WIC Clinics and Retailers in Missouri (arcgis.com)

HomeStateHealth.com

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If you, or someone you're helping, has questions about Home State Health, you have the right to get help and information in your language at no cost. American Sign Language interpreter services are available as well. For Show Me Healthy Kids interpreter services, call 1-877-236-1020 (TTY/TDD 711). For Home State Health interpreter services, call 1-855-694-4663 (TTY/TDD 711).

Si usted, o alguna persona a la que ayuda, tiene preguntas sobre Home State Health, tiene derecho a recibir ayuda e información en su idioma sin ningún costo. Además, hay servicios de interpretación en lenguaje de signos americanos. Para los servicios de interpretación de Show Me Healthy Kids, llame al 1-877-236-1020 (TTY/TDD 711). Para los servicios de interpretación de Home State Health, llame al 1-855-694-4663 (TTY/TDD 711).

如果您或者您帮助的人对Home State Health有疑问,您有权免费以您的语言得到帮助和相关信息。我们也提供美国手语口译服务。如果需要Show Me Healthy Kids口译服务,请致电1-877-236-1020 (TTY/TDD 711)。如果需要Home State Health口译服务,请致电1-855-694-4663 (TTY/TDD 711)。

Non-Discrimination Notice:

Home State Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Home State Health cumple con las leyes Federales de derechos civiles correspondientes y no discrimina con base en la raza, el color, la nacionalidad, la edad, la discapacidad o el sexo.

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