

# Do you need a ride?

We'll help you get there.



Show Me Healthy Kids

MANAGED BY HOME STATE HEALTH

As our member, we want to make sure you get the quality care you need.



If you have MO HealthNet (Medicaid) Managed Care benefits from Home State Health (HSH) or Show Me Healthy Kids (SMHK) and are eligible for the transportation benefit,\* you can use Rideshare, such as Lyft or Uber, to get to and from any of your non-emergency medical appointments such as, doctor or therapy visits and lab tests.



Rideshare delivers short wait times, outstanding service, ride tracking and better access to healthcare services.

To check if transportation is available for a service or appointment, in your area, call our Member Service team:

**Home State Health**  
1-855-694-4663  
(TTY 711)

**Show Me Healthy Kids**  
1-877-236-1020  
(TTY 711)

## TO ARRANGE A RIDE OR REQUEST MILEAGE REIMBURSEMENT\*

**1** Call to schedule with MTM transportation directly at their 24/7 line **1-866-455-2097**  
OR

**2** Book online at [mtm.mtmlink.net](https://mtm.mtmlink.net)  
OR call:

**Home State Health**  
1-855-694-4663  
(TTY 711)

**Show Me Healthy Kids**  
1-877-236-1020  
(TTY 711)

Monday through Friday from 8am to 5pm

\*Mileage reimbursement must be submitted to MTM within 60 days. This benefit is for **non-emergency transportation** use only.

You can schedule same-day transportation for:

- Primary Care Physician (PCP) visits
- OB visits for pregnant members
- 7-day behavioral health follow up visits after an inpatient hospital stay
- Specialty visits (SMHK only)
- Dental visits (SMHK only)

For same-day transportation, please call at least **2 or 3 hours ahead of time** before your appointment.

For all other appointments, please call **3 days before** to arrange a ride.

If you have an emergency, call 911, and/or go to the nearest emergency department, even if it is not in the Home State Health or Show Me Healthy Kids network.

[HomeStateHealth.com](https://HomeStateHealth.com)



**If you need assistance with transportation\* to your healthcare appointments—we can help!**

*\*For our members receiving transportation as a covered benefit.*

We can arrange non-emergency medical transportation (NEMT) to the many health and medical services covered by Home State Health and Show Me Healthy Kids.



## Multiple Stops?

Home State Health and Show Me Healthy Kids members and their parents/caregivers can make multiple stops, allowing the parent/caregiver transportation from home to pick up children at school and then to a doctor appointment or to pick up a prescription.

For grades K-12 and College, rides to and from school/classes require prior authorization. For more information about these rides call our Care Management team:

- HSH: 1-855-694-4663 ext. 6075125
- SMHK: 1-877-236-1020 ext. 6080448

### Show Me Healthy Kids

Parents/caregivers may bring other young children with them when utilizing transportation to appointments.

## CALL AT LEAST 3 DAYS BEFORE THESE APPOINTMENTS TO ARRANGE A RIDE:

- Alcoholics Anonymous meetings
- Childbirth classes
- Community Resources (i.e. clothing drive, utility assistance, food pantry, shelter housing assistance)
- Counseling
- Daycare
- Eye exams
- Education/Trade School
- Grocery Store
- Hospital visitations
- Job Interview
- Other healthcare appointments
- Pharmacy
- Various therapies
- WIC appointments
- Work and Employment Services

### Show Me Healthy Kids only:

- Child welfare visits and related meetings (SMHK only)
- Court appointments (SMHK only)
- Family Visits (SMHK only)